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# Acuitas Version 2.0.80.1

## Highlights

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JANUARY 29, 2018  
OCUCO LIMITED

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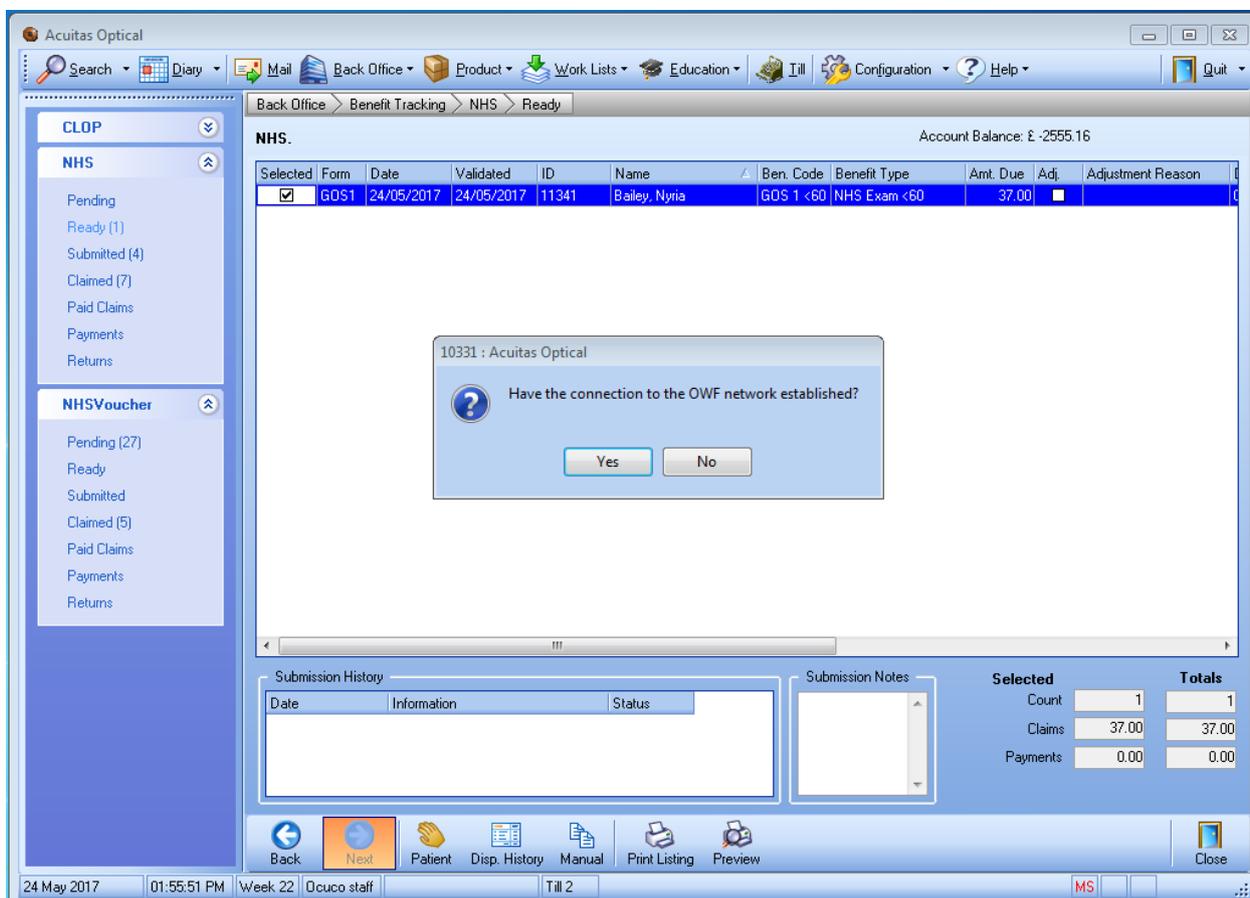
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# 1 Electronic GOS Claim Submission for Scotland

The GOS claim forms submission, historically, has been a paper-based process, whereby the user would print out the form, prepopulated in Acuitas, which is then signed by the patient and sent to the NHS to assess the claim and process benefit payments.

This feature allows the user to submit the Scottish GOS 1 claim form via Acuitas directly to the eOphthalmic website, by capturing mandatory and optional information that is part of the claim. It also includes a validation process on the GOS1 Claim Form in Acuitas.

With validations in place, after the GOS1 Claim Form data is captured, Acuitas sends the data, via OWF, as below:



The screenshot displays the Acuitas Optical software interface. The main window shows a table of NHS claims with the following data:

Selected	Form	Date	Validated	ID	Name	Ben. Code	Benefit Type	Amt. Due	Adj.	Adjustment Reason
<input checked="" type="checkbox"/>	GOS1	24/05/2017	24/05/2017	11341	Bailey, Nyria	GOS 1 <60	NHS Exam <60	37.00		

A dialog box is overlaid on the screen with the following text:

10331 : Acuitas Optical  
 ? Have the connection to the OWF network established?  
 Yes No

At the bottom right, a summary table shows the following data:

Selected	Totals
Count	1
Claims	37.00
Payments	0.00

And prepopulate the claim form in the eOphthalmic website, thus allowing the claim to be validated and submitted to the NHS:



## eOphthalmic Web Payments

Logged in as : testuser4 (Last Log in : Tue, May 23, 2017 15:21)

Enabled for Practice: 27676 (The quick, brown fox jumps over a lazy dog. DJs flock by when MTV ax quiz prog. Junk MTV quiz graced by fox whelps. Bawds jog, flick quartz, vex nymphs. Waltz, bad nymph, for quick jigs vex! Fox nymphs grab quick-jived waltz. Brick quiz whangs jumpy veldt)

OLN: 48987

GOS(S)1 Application for an NHS eye examination

**Case ID** 276760000970

Patient Details

CHI Number	Forename	Surname	
<input type="text" value="0608465429"/>	<input type="text" value="Nyria"/>	<input type="text" value="Bailey"/>	
DoB	Gender	Previous Surname	
<input type="text" value="06/08/1946"/>	<input type="text" value="Female"/>	<input type="text"/>	
Address			
<input type="text" value="19/4 Mortonhall Road"/>	<input type="text" value="Ravelston House Park"/>		
<input type="text"/>	Postcode:	<input type="text" value="CV10 0PQ"/>	
Date of Previous NHS eye examination		<input type="text" value="12/08/2014"/>	

Patient's Declaration

Patient has confirmed proper entitlement to either NHS Primary or Supplementary eye examination as:

An ordinary resident of the UK

Belongs to one of the categories for exemption from NHS charges set out in the NHS (Charges to Overseas Visitors) (Scotland) Regulations 1989

Eye examination type

Patient's Declaration - Primary Eye Examination

Signed?  Yes  No Signed By  Patient  Guardian/Carer

Date Signed

Practitioner's Declaration

Patient was referred by:

The Patient:

<input type="checkbox"/> None	<input type="checkbox"/> Has Ocular Hypertension
<input type="checkbox"/> Has Glaucoma	<input type="checkbox"/> Has Diabetes
<input type="checkbox"/> Over 40 and Glaucoma Risk	<input type="checkbox"/> Has External Eye Disease
<input type="checkbox"/> Has Macula Problem	<input type="checkbox"/> Binocular Vision Anomaly
<input type="checkbox"/> Has Vitreo Retinal Problems	<input checked="" type="checkbox"/> Has Cataracts
<input type="checkbox"/> Has Neurological disorder	<input type="checkbox"/> Blind/Partially Sighted

Patient was referred to:

Early re-examination reason code:

Remarks

Patient aged:

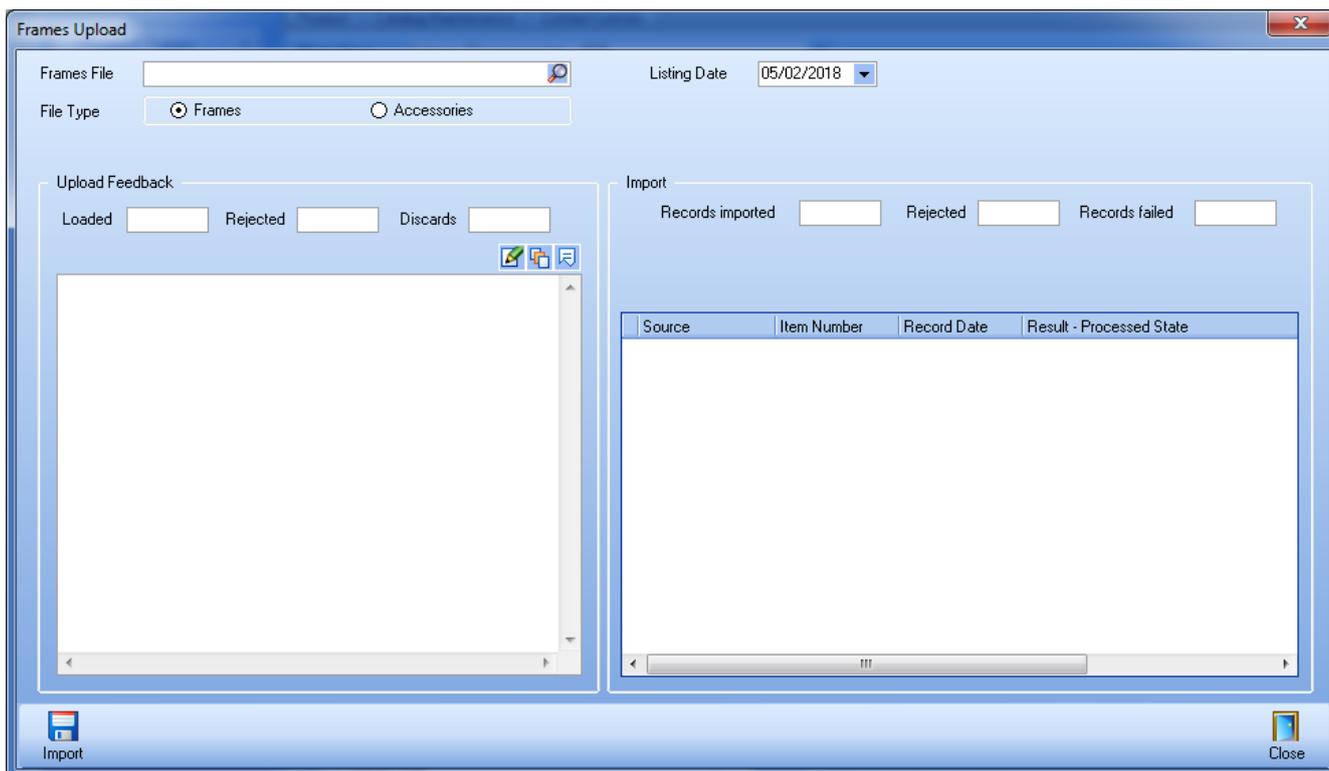
Domiciliary fee quantity

I have made a domiciliary visit to conduct this eye examination at the address given in the 'Patient Details' section of this claim.

The patient was unable to attend the practice for their eye examination because:

## 2 Catalogue Import of Frames and Accessories

A catalogue import facility has been added to allow the importing of product catalogue files in CSV (Comma Separated Values) format. This supports the import of frames, sunglasses, accessories, solutions, and consumables.



Source	Item Number	Record Date	Result - Processed State
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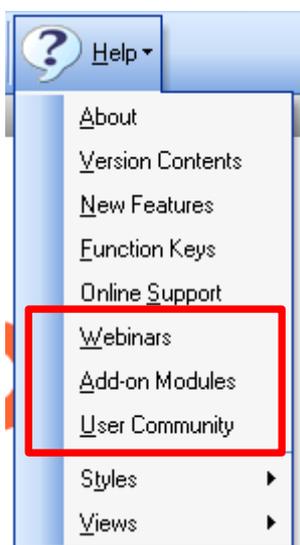
### 3 New Help / User Community Page

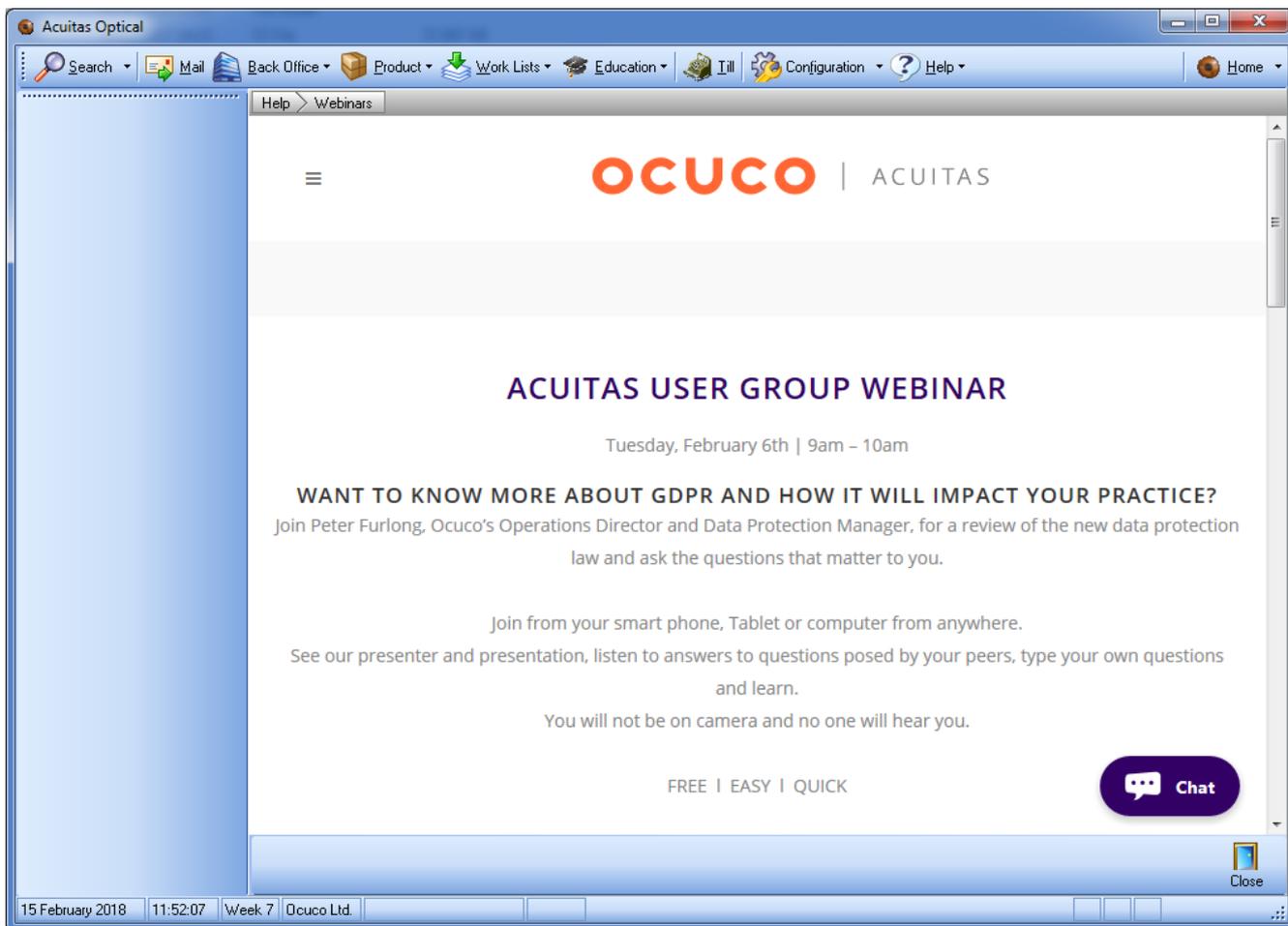
A set of new links have been added to the Help menu to allow users easy access to the following web pages:

Acuitas User Community: this new web page informs users about the upcoming release and new features.

Acuitas Add-on Modules: users can view and order the available Add-on features for the application.

Webinars: this web page provides the user with information about upcoming webinars and a form to register as an attendee.





Acuitas Optical

Search Mail Back Office Product Work Lists Education I'll Configuration Help Home

Help Webinars

OCUCO | ACUITAS

## ACUITAS USER GROUP WEBINAR

Tuesday, February 6th | 9am - 10am

**WANT TO KNOW MORE ABOUT GDPR AND HOW IT WILL IMPACT YOUR PRACTICE?**  
Join Peter Furlong, Ocucos Operations Director and Data Protection Manager, for a review of the new data protection law and ask the questions that matter to you.

Join from your smart phone, Tablet or computer from anywhere.  
See our presenter and presentation, listen to answers to questions posed by your peers, type your own questions and learn.  
You will not be on camera and no one will hear you.

FREE | EASY | QUICK

Chat

15 February 2018 11:52:07 Week 7 Ocucos Ltd. Close

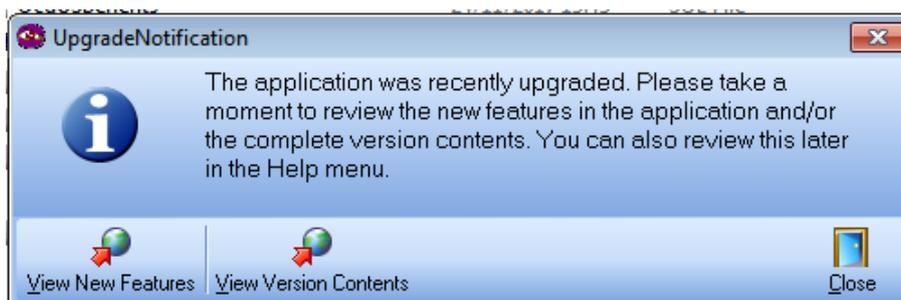
## 4 Remakes at X% - Remakes from Original Dispense

Functionality was added to allow the business to charge a patient a percentage of a remake, or of a product upgrade which was changed as part of that same remake operation. This charge is controlled by the configuration of the Remake reasons.

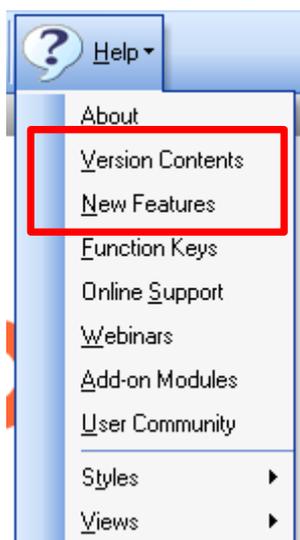
As part of the referred changes, the underlying rule has been modified to simplify the issues surrounding complex dispense and remakes of remakes to obtain the price for the calculation from the original dispense.

## 5 Upgrade Notifications and Documentation in the Application

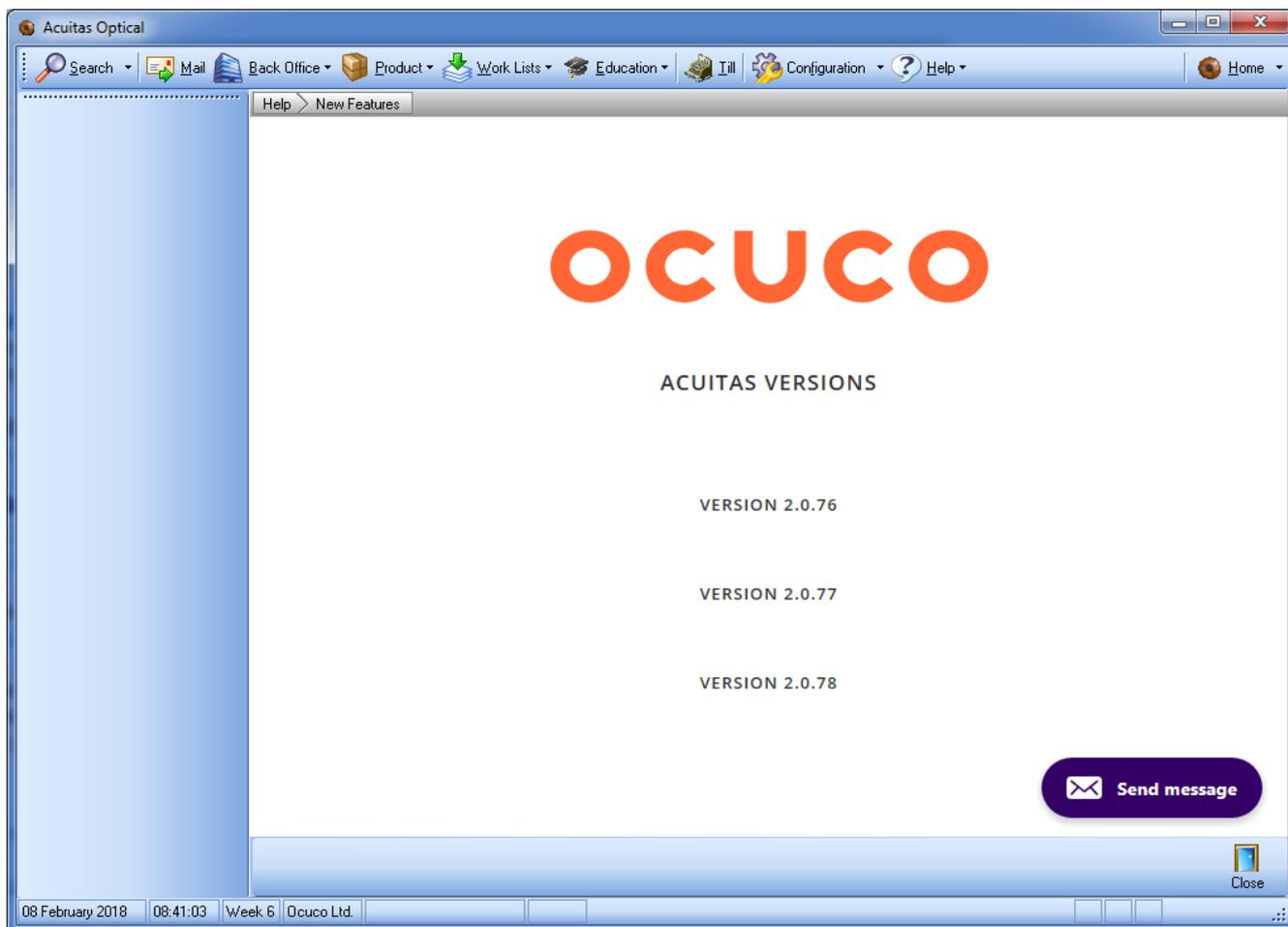
A new feature has been added to the application which (a) informs each user individually of a version upgrade on their first use of the application after the upgrade and (b) provides links to two published documents about the version upgrade; a release highlights and a version contents document.



Links to these documents are also included in the Help menu.



When one of the options is selected, the page is displayed within Acuitas.



## 6 Survey SMS - Survey Configuration

A new function has been added to allow the business to send Survey SMS text to patients to obtain feedback relating to their visits and products they purchased. This change relates to the configuration options added in the system where the business can set up templates, and delivery settings for up to three survey types, Exam Survey, Sales Survey, and Sales Follow up Survey.

**Survey Configuration** ✕

General Settings

Do you wish to survey patients?

Only survey patients aged  and over

Communication Options

**Exam Survey**

Survey Active?   Minutes  Hours  Days

Send Message After:   months

Do Not Repeat Within:  months

Message Content:

**Sales Survey**

Survey Active?   Minutes  Hours  Days

Send Message After:   months

Do Not Repeat Within:  months

Message Content:

Apply To Types:

Spectacles  Sunglasses

RX Sunglasses  Hearing

Contact Lenses  Frames (No RX)

**Sales Followup Survey**

Survey Active?   Minutes  Hours  Days

Send Message After:   months

Do Not Repeat Within:  months

Message Content:

Apply To Types:

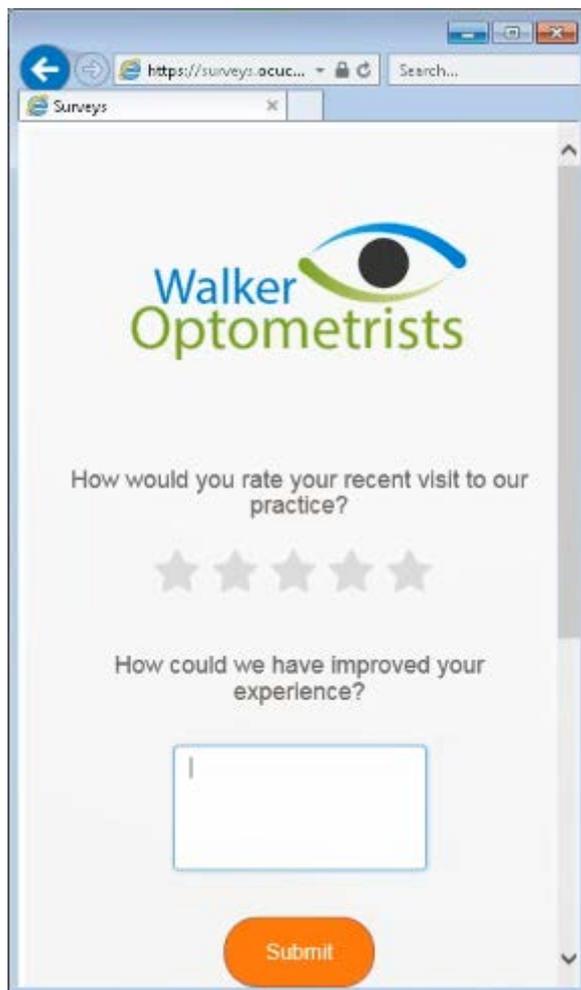
Spectacles  Sunglasses

RX Sunglasses  Hearing

Contact Lenses  Frames (No RX)

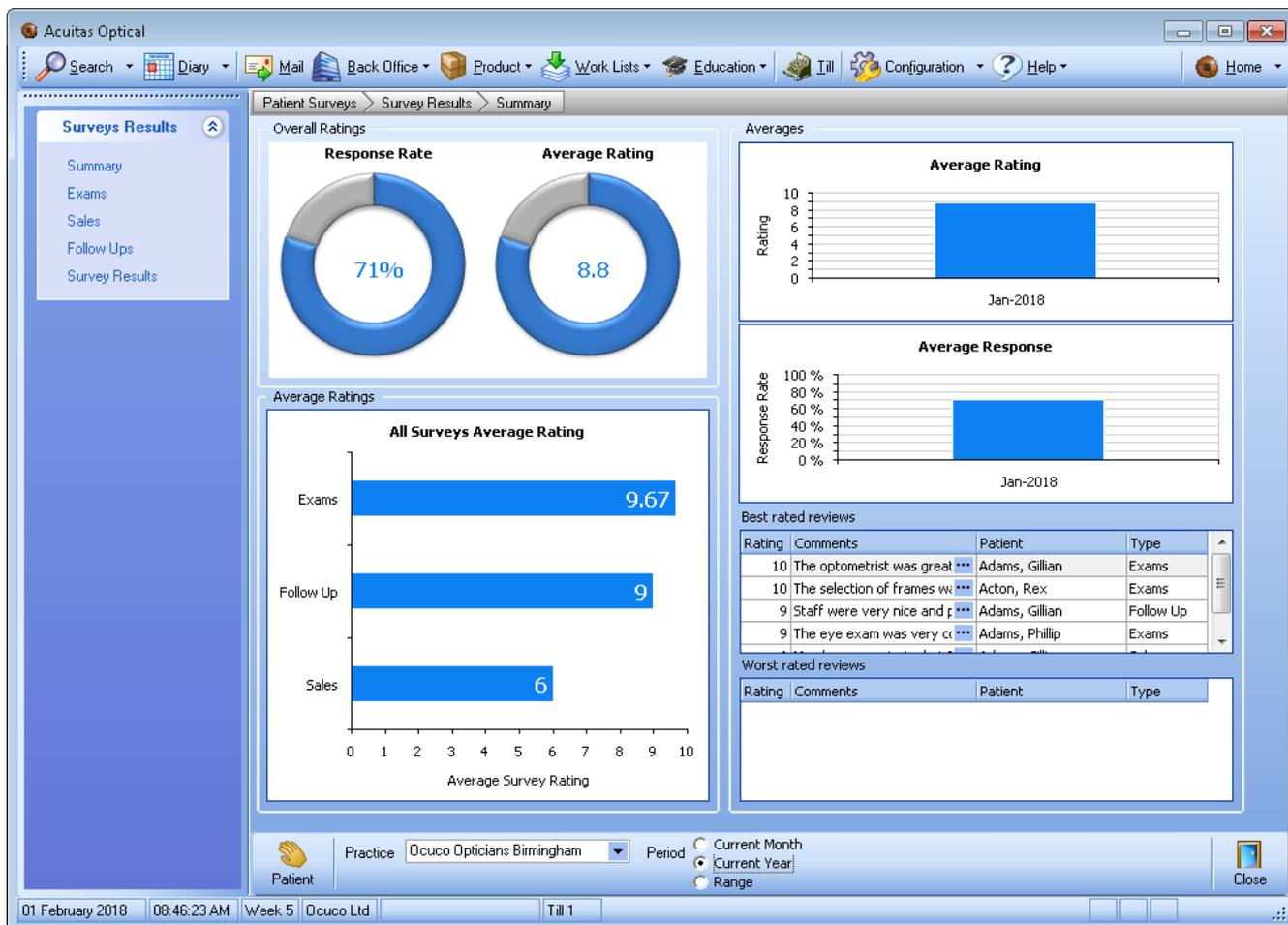
✕ Cancel    ✔ Ok

The Survey page is meant to be minimalist and clean, so that the patient can fill it up quickly, improving the response rate of the surveys.



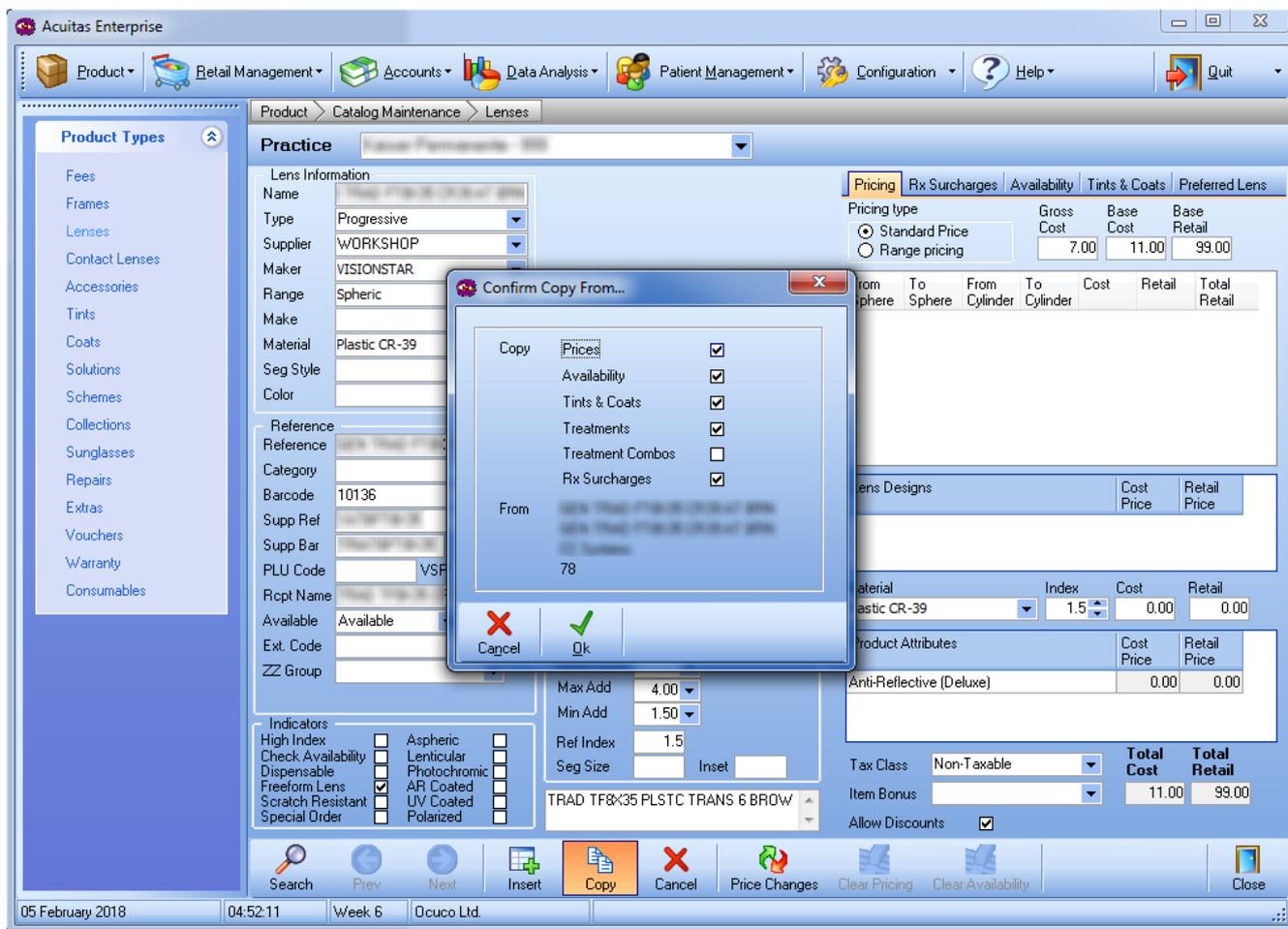
The screenshot shows a web browser window with the URL <https://surveys.ocuco...>. The page features the Walker Optometrists logo, which includes a stylized eye icon. Below the logo, the text reads "Walker Optometrists". The survey content includes the question "How would you rate your recent visit to our practice?" followed by five grey star icons. Below this is the question "How could we have improved your experience?" and a text input field. At the bottom of the form is an orange "Submit" button.

Within Acuitas, the user can monitor different figures in the Survey Dashboard, such as the Response Rate, Average Ratings, monthly comparisons, etc.



## 7 Catalogue Copy to Copy Lens Surcharges

This change to the 'Copy' button functionality, on the Lenses Catalogue, takes into consideration the Rx Surcharges. Therefore, there is no need to manually configure all surcharges as they are now included in the copy.



The screenshot shows the Acuitas Enterprise software interface. The main window is titled 'Acuitas Enterprise' and has a menu bar with options: Product, Retail Management, Accounts, Data Analysis, Patient Management, Configuration, Help, and Quit. The main area is divided into a left sidebar with 'Product Types' (Fees, Frames, Lenses, Contact Lenses, Accessories, Tints, Coats, Solutions, Schemes, Collections, Sunglasses, Repairs, Extras, Vouchers, Warranty, Consumables) and a main content area. The main content area is titled 'Product > Catalog Maintenance > Lenses' and shows a 'Practice' dropdown set to 'Acuity Performance 200'. Below this is a 'Lens Information' section with fields for Name, Type (Progressive), Supplier (WORKSHOP), Maker (VISIONSTAR), Range (Spheric), Make, Material (Plastic CR-39), Seg Style, Reference, Reference, Category, Barcode (10136), Supp Ref, Supp Bar, PLU Code (VSP), Rcpt Name, Available, Ext. Code, and ZZ Group. A 'Confirm Copy From...' dialog box is open in the center, showing a list of items to be copied. The 'Copy' checkbox is checked, and the 'Prices' checkbox is also checked. The 'Rx Surcharges' checkbox is checked. The dialog box includes 'Cancel' and 'Ok' buttons. The main content area also has a 'Pricing' tab selected, showing a table with columns: Pricing type, Gross Cost, Base Cost, Base Retail. The table shows 'Standard Price' selected, with Gross Cost 7.00, Base Cost 11.00, and Base Retail 99.00. Below this is a table with columns: From Sphere, To Sphere, From Cylinder, To Cylinder, Cost, Retail, Total Retail. The main content area also has a 'Material' section with a dropdown set to 'Plastic CR-39', an 'Index' dropdown set to '1.5', and 'Cost' and 'Retail' fields set to '0.00'. The main content area also has a 'Product Attributes' section with a dropdown set to 'Anti-Reflective (Deluxe)', and 'Cost Price' and 'Retail Price' fields set to '0.00'. The main content area also has a 'Tax Class' dropdown set to 'Non-Taxable', and 'Total Cost' and 'Total Retail' fields set to '11.00' and '99.00'. The main content area also has an 'Allow Discounts' checkbox checked. The main content area also has a 'Search' button and a 'Copy' button. The main content area also has a 'Status Bar' at the bottom showing '05 February 2018', '04:52:11', 'Week 6', and 'Ocucio Ltd.'.

## 8 Reports: Raw Data Extracts

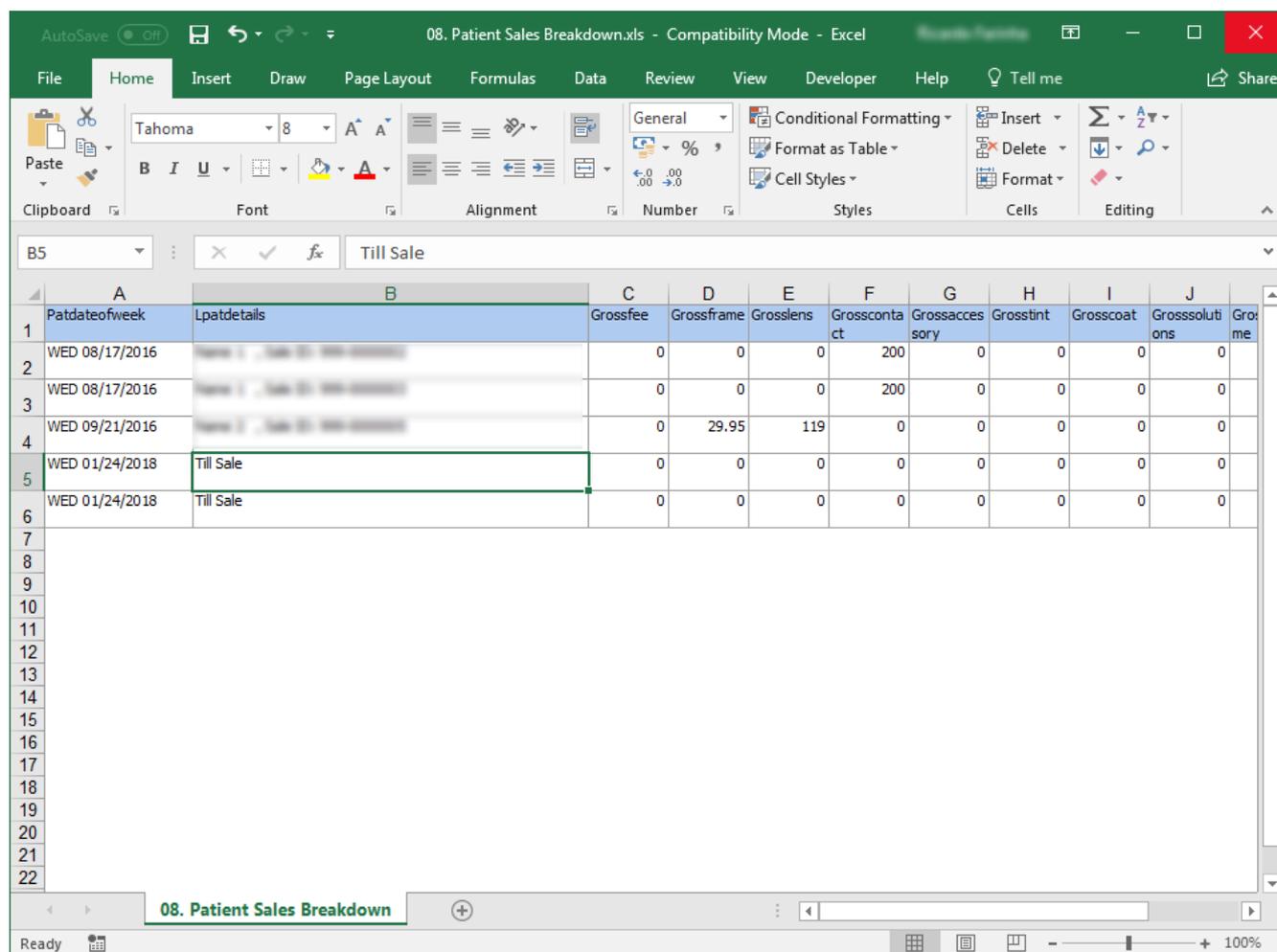
A new feature has been added to some reports in Acuitas, which allows the user to access and use report raw data for multiple purposes such as accounting, stock management, and to feed data into external systems.

The reports that support this feature are:

1. Sales Breakdown
2. Cash Book
3. Sales Reconciliation
4. Items by Type and Lens Type Sales
5. Items
6. Promotion/Discount Report
7. Stock Adjustments Report
8. Patient Sales Breakdown
9. Stock cost and Stock Listing
10. Exchanges, Refunds and Remakes
11. Outstanding Balance Report
12. Suppliers Balances
13. Creditors Balances
14. Debtors Balances
15. Bad Debts
16. Hospital Balances
17. Institution Balances
18. Staff Balances
19. Unpaid Sales
20. Deposit Sales
21. VAT Breakdown Audit Report



The raw data report is then presented in Excel.



Patdateofweek	Lpatdetails	Grossfee	Grossframe	Grosslens	Grosscontact	Grossaccessory	Grosstint	Grosscoat	Grosssolutions	Grossme
WED 08/17/2016		0	0	0	200	0	0	0	0	0
WED 08/17/2016		0	0	0	200	0	0	0	0	0
WED 09/21/2016		0	29.95	119	0	0	0	0	0	0
WED 01/24/2018	Till Sale	0	0	0	0	0	0	0	0	0
WED 01/24/2018	Till Sale	0	0	0	0	0	0	0	0	0

## 9 Other Highlights

### *ESC key allowed to be used to close the PIN entry screen*

This feature allows the user to press the ESC (Escape) key to cancel out of the PIN entry popup screen.

### *Cancel Appointment via WebDiary*

A new cancellation appointment status was added to the WebDiary tab in the Configuration screen to be used as a default cancellation status for the WebDiary application.

### *'Unknown' gender option*

A new configuration option has been added to allow a patient gender not to be identified by either male or female. Instead, a third gender option "Unknown" is added. Furthermore, users can look for patients with Unknown gender in the Query module.

### *Shape maintenance in the Incomplete Dispense screen*

This feature allows the users to select or modify a shape for a frame or sunglasses in the Incomplete Dispense screen.

### *Refresh button added to the Untendered Sales screen*

A Refresh button has been added to the Untendered Sales screen so that users can refresh the data without having to reopen the screen.

### *Icons added to the Patient Summary events.*

The Patient Summary display screen has been modified to include icons to denote the different types of events occurring on a patient's record.

### *Aged credits display added to accounts module outstanding balances view*

(Enterprise only) The accounts module contains a view for showing the aged balances breakdowns of any patients with a current balance. In large enterprises where the data to support these views is pre-populated overnight, this view has been expanded to now also include a breakdown of the age of any credits existing on the account.

### *Ability to sell solutions separately only*

A new configuration option ('Validated Contacts' / 'Sell Solution Separately Only') has been added to the system to disable the ability to dispense solutions with a contact lens so that users must dispense it in the New Dispense screen using the 'Other' button.

### *Arrived option added to the list of available types*

In the appointment status maintenance screen, the statuses grid contains a column called "Type," because the text/wording of the statuses is user-configurable, the type is used by the application in various locations to know what specific status is being used to carry out specific functionality or validation. "Arrived" has now been added to that list of available types.

### *Incremental search added to patient name in show locks screen*

A search facility has been added to the record locks display screen which allows the user to type into the patient name grid column and the application auto-searches to find the first record in the grid with a name matching those characters. This allows for a quick way to find a specific patient.

### *Primary Care Trusts removed from configuration menu for any Non-UK countries*

The menu item Primary Care Trusts (PCTs) under the Configuration menu has been turned off for non-UK customers.

### *Payment notes added to sales screen to allow viewing of converted payment notes from v 1.2*

This feature allows converted Payment Notes from version 1.2 to be viewed through the Account Summary Screen in Acuitas 2.0. This is accessed by clicking the patient's Account Balance on the Patient Summary screen.

### *Display Warning when users set Recall method to None*

A confirmation message was added to alert the user when they are changing Recall method to 'None' on the Patient Summary screen. The confirmation message is configurable.

### *A Practice Name column has been added to the SMS module*

For enterprises sharing all data between all stores, the SMS management screen shows all the SMS messages for these stores. A new "Practice Name" column was added to display which practice each of the SMS messages is related to; this information is only shown when the user selects "ALL" from the practice drop down.

### *Add System Setting for removing the I radio button from Combined Exams checklists*

A new configuration option has been added to allow the Combined Exams screen checklists to only contain P (Problem) and N (Normal) and for the third option, I (Information), to be removed.

### *Contact Lens Catalogue Upload screen improvements*

On the Contact Lens Catalogue Upload screen, users can upload contact lens catalogue files to the system. The system interprets the file content and displays whether each item is uploaded successfully or not on the screen. Now in addition to this existing functionality, users are now able to filter the result grid and/or save the result grid contents to a CSV file.

### *Implement new controlled message when an Oracle error occurs in imaging*

If there were errors on saving an image due to database storage space, often the thumbnail was being saved while the full image was not, which subsequently led to an unexpected error message being displayed if the user clicked on the thumbnail to see the full image.

This feature changed the error message to a controlled message which states "Image has failed to save. Please contact Ocuco support."

## 10 Equipment Links

### *Reichert 7 Tonometer*

A link to Reichert 7 / 7CR tonometer was added to Eye Pressure screen.

### *Medop LM-900 Lensmeter*

Link to Medop LM-900 lensmeter was added to the Refraction screen.

### *Integration with M'eye fit measurement device (ACU-8839)*

A link to Essilor M'eye Fit visual dispensing and centration measurement device was added to the spectacle dispense screen.